

Notes

- 1 Make sure that you should apply for order application to use the EG Sim card in advance.
- 2 EG Sim card use only for the foreign travelers.
 - No Purchases will be allowed to Korean nationality.
- 3 If the copy of passport is not submitted or illegible, order application will be automatically cancelled within 6 hours.
 - If not submitted, please mail us at the following email address including phone number.
E-mail egsim@egmobile.co.kr
- 4 Within 30 minutes the registered for application, After the close of business time, can be opened in the next day 9:00a.m
- 5 EG Sim card is available for specified validity period. (It will be suspended after the Expiration Date.)

Terms and Conditions

As always, any personally identifying information that you submit to Evergreen Mobile remains secure and is never transmitted to any third party.

Privacy Complaint Center 1588-6220

Site www.egmobile.co.kr

Customer Service

Face book www.facebook.com/egsimcard

E-mail egsim@egmobile.co.kr

Call 02-2122-3444(paid call)

How to apply for order application form

1 Visit our website: m.egsimcard.co.kr

2 Apply for it now!

3 Read and agree the "Service Terms and Conditions"

4 Fill in the order form

Enter phone number on the sim card envelope ex) 010-1234-5678

USIM number written to SIM card, Enter the *** 3-digit number

ex) USIM number 8982-3002-0900-1234-***F / Enter : 620

Enter visit of length start from ~ end to

Enter e-mail and password to manage your account at our website

5 Upload file "copy of your passport" and Enter your phone info.

Shoot your passport at the selling points and submit the copy of your passport with photo for the verification of system. To access free wifi or internet promptly in Korea, Enter your phone model, IMEI and Wi-Fi mac address.

• Ways to find out phone Model, IMEI, Wi-Fi Mac address

For Android settings → about device → status

For iPhone settings → general → about

※ Wi-Fi MAC is omitted Empty space and Sign(:)

ex) IMEI: 123456789101112 / Wi-Fi MAC: 12AB34CD56EF (Enter the Capital letter)

6 Activate Sim card within business hours

• Buy and application is available 24 hours.

• Registration is possible only within business hours, 30 minutes before the end.

(We will process your application after 09:00 next day if you submit your request after our business hours.)

Business hours Weekdays 09:00 ~ 22:00 / Weekend and holidays 09:00 ~ 18:00



How to start up - iPhone

**1 Power OFF → Insert Sim card → Power ON → WI-FI OFF → Showing 3G symbol
No Service**

- Settings → Carrier → Manual → KT Designation → Power OFF → ON
- ※ iPhone: APN Settings automatically changed.

2 If Sim card is not working, reset network below.



3 How to Network Carrier Setting



4 Check the IMEI, Wi-Fi MAC



How to start up - Android

- 1 **Power OFF** → **Insert Sim card** → **Power ON** , **Wi-Fi OFF** → **Showing 3G symbol** → **APN KT Designation**
(If APN does not automatically set, Manually Set-Up APN Internet Settings below.)

2 APN Setting



NAME KT

APN alwayson.ktfwing.com

MMSC <http://mmsc.ktfwing.com:9082>

MNC 450

MCC 08

Do not change the other settings → Storage → Select Power OFF → ON

3 Check the IMEI, WI-FI MAC



IMEI

Wi-Fi MAC address

Bluetooth address

How to start up - Common

1 If you do not recognize after all procedures > Connect the Service Center > IMEI, Wi-Fi MAC enrollment

No Sim

- Arbitrarily cutting sim card does not recognize the Phone
- If Phone is not unlockable

What should I do if EG Sim card does not work ?

When does make a call but does not access the Internet

- If you do not set APN , the Internet may not access . Do APN Settings according to the above-mentioned procedures.

When does not work Wi-Fi after applying for Data plan (500MB or 1GB) or does not work 'EG SIM CARD' APP

- To work sim card, please make a request through Q&A sim board at our websites.
 - Visit our website at <http://www.egsimcard.co.kr>
 - Login
 - Click Home > Customer Support > Q&A from main page menu.
 - Click Q&A > sim from tab menu.
 - Enter items: Title, Name, Writer, Password, Wi-Fi Mac address, Phone No, Anti-spam letters.
 - Click "submit" Button
- To work sim card, please contact the Customer Service Center as follows.
 - Face book : www.facebook.com/egsimcard
 - Hot-line: 02)2122-3444,
 - E-mail: egsim@egmobile.co.kr

How to top up

1 Via EG Sim card App

- Download "EG Sim card" at the android or IOS app store.
 - Choose a language > Select home > voice top up in the menu
 - Select payment option (Global credit card / PiN from receipt of CVS)
 - Fill up the necessary information on screen to complete top-up.

2 Via EG SIM CARD Web site

- Access <http://www.egsimcard.co.kr> → My account → Check special order
→ Enter your mobile number → Can charge from the Top-up page

3 Via Convenience store

 GS25,  SEVEN ELEVEN,  MINI STOP,  CU

- Order EG top-up card (or 'Cyber Money')
 - It is available in denominations of ₩10,000, ₩30,000 or ₩50,000.
 - Get a receipt written PIN.
 - Top up with receipt written PIN via ARS or the Internet or App.
- How to do by ARS
 - Dial 080-511-3467 → Enter PIN (11-digit) found receipt from convenience store.

4 Via Another selling Points

- Myeong-Dong - EG MOBILE
 - Seoul Station - Premium Travel Center
 - Gimhae Airport - Premium Travel Center
-

How to use apps



- 1 Market or App Store access
→ Seeking a
'EG Sim card' APP
→ APP Download



- 2 Select the desired language
Korean
English
Chinese
Japanese



- 3 Select the desired menu
(See instructions by Menu)
1 Top-up
2 MY Information
3 Product Information
4 Customer Service

How to use apps



1 Charge

Currency rates charged

- Use Credit Card, Prepaid cards
- Voice call rates(MSG, Call) Charges

Data rates charged

- After exhausting the initial data, Available second charge from the data



3 Product Information

Services Products

- USIM CARD Case Sales Information

Use rates Information

- Currency fees
- How to charge information

How to use

- Simple description of how to use

Additional services

- Extend the validity service information



2 MY Information

Data service subscription / revocation

- The first charge is available (Call charges deducted)

Balance inquiry

- Validity check and balance inquiry

Call / data usage Views

- Views to the present usage

Extend the validity Service

- Expire date for Amount available without charge

Extend the validity Service History

- Extend the validity history lookup service



4 Customer Service Informs

- Notice Board

Q&A

- Questions and Answers

F&Q

- Frequently asked questions

Service rate

1 Local Call charges rate (separated V.A.T 10%)

Local Call 4won/sec.(including Video calls)

Data 55.8won/MB (not apply for a data plan)

Local Message SMS 20won/sent, LMS 30won/sent, MMS 200won/sent
Global Message is not available.

2 International call charges rate (refer to above the top of the page)

3 How to make a international call

Call Enter prefix code 080-870-7899 → Press call button → You can hear 'language selection'
→ Select English → Enter nation code → Telephone No.' → #

SMS / MMS No Service

4 Data charges rate (separated V.A.T 10%)

- Flat rate (per month)

15,000 won/1GB, olleh wi-fi is available, 30 expiry-day

10,000 won/500MB, olleh wi-fi is available, 30 expiry-day

5,000 won/100MB, olleh wi-fi is unavailable, 30 expiry-day

- Meter rate

55.8 won/1MB, olleh wi-fi is unavailable
