



PHONE SERVICE HOLD FORM

CUSTOMER INFORMATION IN KOREA

Full Name: _____ Cell Phone Number: _____

Mailing Address in Korea: _____

CUSTOMER INFORMATION IN COUNTRY OF VISITATION

Contact Name: _____ Cell/Home Phone Number: _____

Contact Address: _____

RETURN DATE AND PRODUCT INFORMATION

Date to Start Hold: _____ Estimated Return Date: _____

What kind of phone do you have?: Smart Simple

THINGS TO NOTE (TERMS AND CONDITIONS:

- Customers who put their phones put on hold will be charged ₩15,000 / month for a simple phone and ₩25,000 / month for a smartphone. This is a charge imposed by our phone carrier, and we would avoid it if we could. The regular base fee for usage will not be charged.
- Customers will be able to use only WIFI, which will not count as extra data usage.
- Customers who return without their phones will lose their deposit, and their phones will be reported as lost or stolen.
- Customer who have an outstanding contract with The Arrival Store are still obligated to that contract upon return to Korea.

I, the undersigned, acknowledge and accept these conditions.

Print Name: _____ Signature: _____

Please fill out this slip fill it out and either scan and email it to

phones@thearrivalstore.com

Or mail this slip to:

The Arrival Store

#903 Hyundai Bescore Building

523-1 Sinjang Dong, Hanam Si

Gyeonggi Do, Korea 465-810

(Phone: 031-625-2258)